

**From:** XXXXXXXXXXXXXXX  
**Sent:** 29 August 2019 19:57  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Cc:** Ethelpline <ethelpline@herefordshire.gov.uk>; Contact Us WMP <contactus@westmercia.pnn.police.uk>; The Office of Bill Wiggin <officeofbillwigginmp@parliament.uk>; ledbury.reception@milleroptometrists.co.uk  
**Subject:** Continual noise disturbances at The Barn

Dear Sir or Madam

Please can you make a note of the following.

On Friday 23rd August The Barn held a live music event. It started at 7.30pm.

I rang the out of hours telephone number but for some reason couldn't get through so I asked my brother to make the call for me. He passed on the message about the complaint. At my request he also stated that I did not feel up to meeting anyone from the authorities should they decide to visit that night. I purely just wanted to have the complaint logged.

Later that night a gentleman from the Environmental Health Team visited The Barn which I am assuming accounts for the music coming to an abrupt stop at approximately 10.20pm for twenty minutes. He then telephoned me but I'm afraid I still felt unable to see him to discuss the matter further. If I am completely honest I was feeling overwhelmed and exhausted about the current situation and uneasy about him being observed by customers at The Barn entering my home - especially considering that my name is now on the public notices at The Barn informing people that I have asked for a review of The Barn's licence. However I was very appreciative of his visit and his understanding.

The live music started again at 10.40pm and sounded louder than before. The live music finished at 11pm. From there on until 11.45pm I had to tolerate loud music on the sound system.

As per usual I was then subjected to the noise of people leaving the premises. Furthermore at 12.15am there was a very loud conversation between the owner and another woman only feet away from the sign that says 'Please leave quietly'.

The following night there was another live band playing. As is often the case, I felt forced to go out to escape the disturbances. This was at 10.20pm

Later that night my brother visited me but I was still out. This was at 11.55pm. He noticed that there was still noise coming from people and loud music on the sound system in The Barn. The music stopped at 12.20am. He took it upon himself to record this on his mobile phone and will keep the footage should it be required.

On Sunday 25th August there were no events held at The Barn. However, the owners were coming and going all day creating a disturbance. The last time they visited the premises was 10.45pm. After tolerating two events back to back I was actually hoping for a day free of disturbances. However, this was not to be, as is often the case.

Finally can I also mention that on bank holiday Monday The Barn played extremely loud dance music in the outside drinking area directly below my window, from 11am until late afternoon. According to the licensing conditions it states...'**Loud speakers or public address systems shall not be located external to any part of the premises'**

I had an appointment with the Environmental Health Team on Wednesday 28th and they have installed noise recording equipment in my flat. I was given the equipment a few weeks ago but it failed to work and was taken away as it was required elsewhere.

I would be grateful if you could please consider the above information.

Thank you

Yours faithfully

David Thomas

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